

# Hotel management in the Cloud

# protel Air

**Product information** 

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#### protel Air

#### Hotel management in the Cloud

... just use it!

The concept behind protel Air: Using software via an Internet browser, instead of buying software and installing it in the hotel.

The Cloud solution protel Air is a highly integrated and cost-effective hotel management system for hotels, who don't want to take on the burden of maintaining their own technical infrastructure.

protel Air saves staff valuable time to focus on the most essential: the rooms and the guests.

#### **Benefits**

- Easy: Only requires an Internet browser
- ▼ Free: Stationary and mobile usage
- ▼ User-friendly: User interface is similar to standard desktop solutions
- ▼ Sustainable: Latest technologies
- ▼ Independent: Windows, Mac OS, iOS, Android
- ▼ Open: Smooth interaction with other applications
- ▼ Safe: Data is stored in secure data center
- ▼ Flexible: Performance as needed
- Convenient: Full protel support 24/7

#### The sky is the limit ...

protel Air is a full-service hotel management solution that supports all areas of work at the front office. Useful features will help you execute and analyse your online marketing campaigns.

The broad spectrum of protel interfaces connects protel Air to other systems employed in your hotel. And of course you will be able to use our mobile solutions and hotel apps for protel Air.



#### protel Air Active Desktop

Some questions are asked anew every day: Which guests are checking in today? Who is currently checked in? Who departs today? - protel Air immediately displays the information you need for your daily routine: The "active desktop" presents clearly structured lists of all important current data - by just a click of the mouse, you can start editing reservations and guest data.

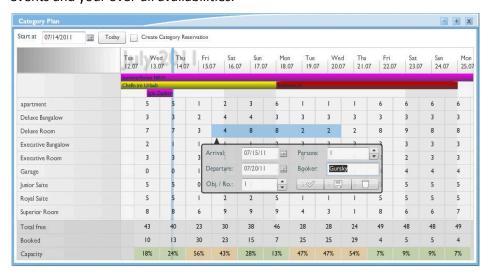
- Clearly structured: essential hotel information at a glance
- At hand: reservation and data can be edited immediately
- Always up-to-date: Information automatically updated



# Room type plan

Booking several rooms for any number of guests in a single work step is easily done with protel Air room type plan. At the same time, keep an eye on events and your over-all availabilities.

- Book several rooms for any number of guests in a single work step
- All availabilities at a glance
- Overview of occupancy

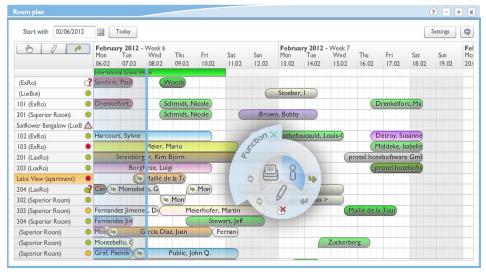




#### Room plan

In the multi-functional room plan you can book rooms for single guests or a group, change reservations and directly access all guest data. And even a guest moving from one room to another isn't additional work: protel Air will automatically change all relevant details such as room status, invoicing and availability.

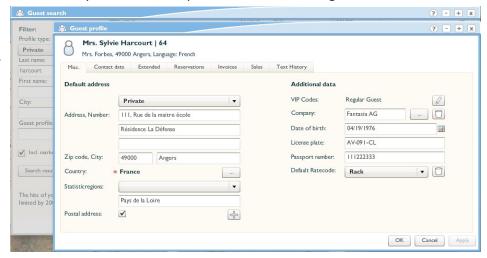
- Multi-functional room plan
- Create und change reservations as you wish
- Direct access to all guest data
- Automatic update of all details such as room status and availability



## Guest profile

The clearly structured tabs of the protel Air guest profiles allow easy and fast access to address and contact data and provides the reservation and invoice history of each guest, including graphs displaying generated revenue. Individual notes and keywords facilitate personal and individual guest service.

- All guest information and specific guest whishes at hand
- Clear overview through tabs for easy access to address and contact data
- Personable service by entering notes and adding quest codes

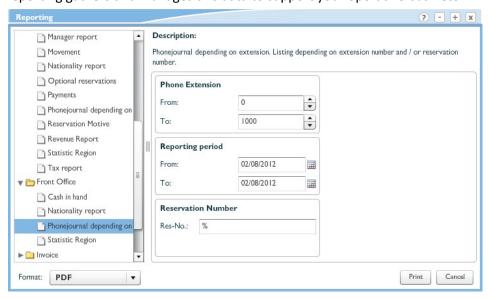




## Reporting

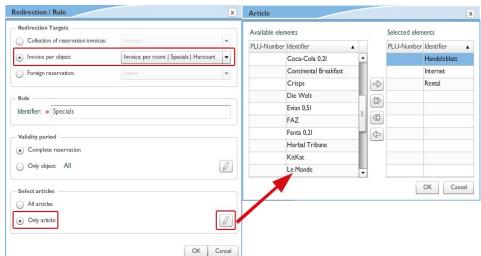
The hotel's daily routines generates a vast amount of data. The protel Air reporting gathers and manages this data to support your operative business.

- Various daily and manager reports
- Various filter options per report for a precise search
- Retrieval of reports either as PDF or Excel spreadsheet
- Cost-effective through Open Office connection, MS Word is not required



#### **Payment Instructions**

The new Payment Inctructions module enables you to create an invoice exactly at guest's option. The automatic redirection of charges to different invoices or a collective invoice facilitates the billing process especially when dealing with group or company reservations. By using such rules the invoices are already perfectly prepared for the check-out.



- Automatic booking to the right invoice
- Redirecting of certain articles is possible
- The invoice is ready even though the guest has got special wishes



## Requirements and Recommendations

Manage your hotel - we'll take care of the technology!

protel Air is hosted in a secure date center. Your benefit: Additional hardware and installations in the hotel are unnecessary as the sole requirement is an Internet browser. Based on the latest technology, this easily scalable cloud application with its wide range of functionalities is the perfect solution for all hotels who value flexibility, reliability and security.

- ▼ All you need is an Internet browser: Access your PMS via any internet-ready device and this includes mobile devices too.
- Regardless of the operating system your computer or mobile device runs on, protel Air is platform independent: Windows, Mac, Chrome OS, iOS or Android.
- ▼ No specific hardware, no software installation, updates or maintenance onpremises required.

protel Air for iPad protel Air in the "lightest" variant Your front office on your iPad:

protel Air for iPad is an optional add-on for protel Air and provides all classic front office functions - and more - on the iPad!

**y** protel Air for iPad is now available in the Apple App Store!

#### Contact

If you have any questions or need more information please do not hesitate to contact us! We'll be happy to help!

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